



Surveys and Tools
To Advance Patient-Centered Care

Clinician & Group Survey Update: Expanded Child Primary Care Version

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Rationale for Revision

Child Health Care Needs Are Different

- Children are actively developing
- Preventive care is mandated
- Care is “parent dependent”
- Only a minority have chronic illness
- Increased importance of “new morbidities”
- High rates of poverty and dependence on publicly financed care

Overview of Development & Testing



- **Goal:** To develop and test a revised version of the CAHPS Child Primary Care Instrument that includes measures of developmental and preventive care.
- **Development process included:**
 - Focus groups with parents
 - Cognitive testing
 - Telephone pre-testing of proposed questions using behavioral coding
 - Translation of the questions into Spanish
 - A mixed-mode, dual-language field test

Field Test Goals

- **To assess how well the instruments are working**
- **To assess different modes of survey administration**

Field Test Protocols

- **Mixed mode**
 - Advance notification letter
 - 1st mailing of questionnaire
 - Reminder postcard
 - 2nd mailing of questionnaire
 - Telephone follow-up
- **Telephone only**
 - Advance notification letter
 - Telephone contact

Analyses of Field Test Data

- **Case-mix analyses**
- **Psychometric analysis to assess how well the new composite measures of Developmental and Preventive Care are performing**
- **Assess effectiveness of data collection modes**
- **Evaluation of mode effects**

Differences Between the 1.0 and the 2.0 (Beta) Versions



- **New items to identify parents/guardians who are not present during the child's office visit [DC0-DC5]**
- **New Developmental Care Composite [DV1-DV5]**
- **New Preventive Care Composite [PV1-DV4]**

Conclusions

- **A new instrument for assessing ambulatory pediatric care delivered by individual physicians and medical groups is now available for use.**
- **This survey instrument includes questions about developmental and preventive care that are appropriate for all pediatric patients.**
- **Available in the 2008 Survey & Reporting Kit.**