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Measuring Patients' Experiences with Medical Homes Using the CAHPS Patient-Centered Medical Home (PCMH) Item Set

A Webcast Presented by the CAHPS User Network

November 3, 2011

2:00 – 3:30 pm ET

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- Welcome and Introduction
 - AHRQ and the Patient-Centered Medical Home
 - Development of the CAHPS PCMH Item Set
 - NCQA's Distinction in Patient Experience Reporting

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- Chris Crofton, PhD, CAHPS Project Officer, Agency for Healthcare Research and Quality (AHRQ)
 - David Meyers, M.D., Director, Center for Primary Care, Prevention, and Clinical Partnerships (AHRQ)
 - Patricia Gallagher, PhD, Senior Research Fellow, Center for Survey Research, University of Massachusetts, Boston; Yale CAHPS Team
 - Sarah Scholle, DrPH, Vice President for Research, National Committee for Quality Assurance (NCQA)

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cahps Surveys and Tools to Advance Patient-Centered Care

Today's Speakers

Stephanie Fry
Moderator

Christine Crofton, PhD

David Meyers, M.D.

Sarah Scholle, DrPH

Patricia Gallagher, PhD

Event Materials

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